



Service Call Upgrade Instructions

When upgrading to a new version of **Service Call**, follow these steps:

- Double-click on the **downloaded executable** to launch the Install Wizard.
- Follow the instructions on each of the screens.
- Once the Install Wizard is complete, click on the **Finish** button.
- This will launch the **Service Call Administrator** screen. **Do not** change any of the settings on this screen. Click on **Save**.
- The **Service Call Update Database** screen will be displayed. Click on **Update**.

This completes the upgrade installation.