

Service Call Release Notes

Versions 4.0.8 and 4.0.9

QuickBooks Synchronization

Gatekeeper has been modified to allow the user to better manage the QuickBooks synchronization, as described below:

- A new section has been added to the bottom of the **Gatekeeper** screen, which displays **Sync History**. This includes the **Date** and **Time** of the last QuickBooks sync as well as its **Duration** and **Status**. If problems occur during synchronization, a link to review the details will be displayed.
- If a QuickBooks sync has not been completed since the previous day or earlier, a **prompt** to synchronize will be generated. To sync, the user will click on the link found in the lower right corner, as illustrated in the following screen.
- The user can elect to **Sync History** by placing a checkmark in the box found to the immediate left of the Sync History notation.

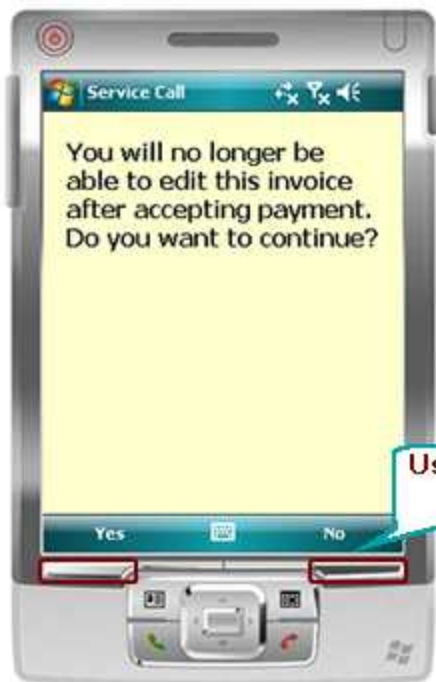
Please Note: If your QuickBooks Company File is large, syncing history may take longer.



Windows Mobile

Message Window Supports Smart Keys

With this version of **Service Call**, you can now use **Smart Keys** to respond when a Message is displayed, as illustrated below.



Registration Process

General fixes for registering new installations have been implemented.